



WE ARE HERE TO HELP

The Intellectual and Developmental Disabilities Ombudsprogram, also known as IDDO, provides independent guidance and advocacy.

IDDO can help you:

- **Learn about what services** are available through the Office for People with Developmental Disabilities (OPWDD)
- **Resolve problems** with your care manager, providers, fiscal intermediary, or staff
- **Advocate with you** to make sure that your voice is heard and stand up for your rights

Our statewide helpline
is open

**MONDAY TO FRIDAY,
9 AM TO 5 PM.**

Call us at

1-800-762-9290

Visit us at

WWW.IDDONY.ORG

We are
FREE and **PRIVATE**